**World - KB00790**

Impacted App/Service: World

Title: There is a degraded performance for the World application

Short Description: The application may need a reboot if this has not been performed in the last six months. Follow the instructions below.

Resolution:

1. Open the Windows Start option.
2. Launch the **Remote Desktop Connect** (RDC) application.
3. On the Computer field, type **wrld.great.net** and click **Connect**.
4. Once the connection to the remote computer is established, login using your administration account credentials.
5. Select the Windows Server Power option from the Start menu and perform a **Restart**.